

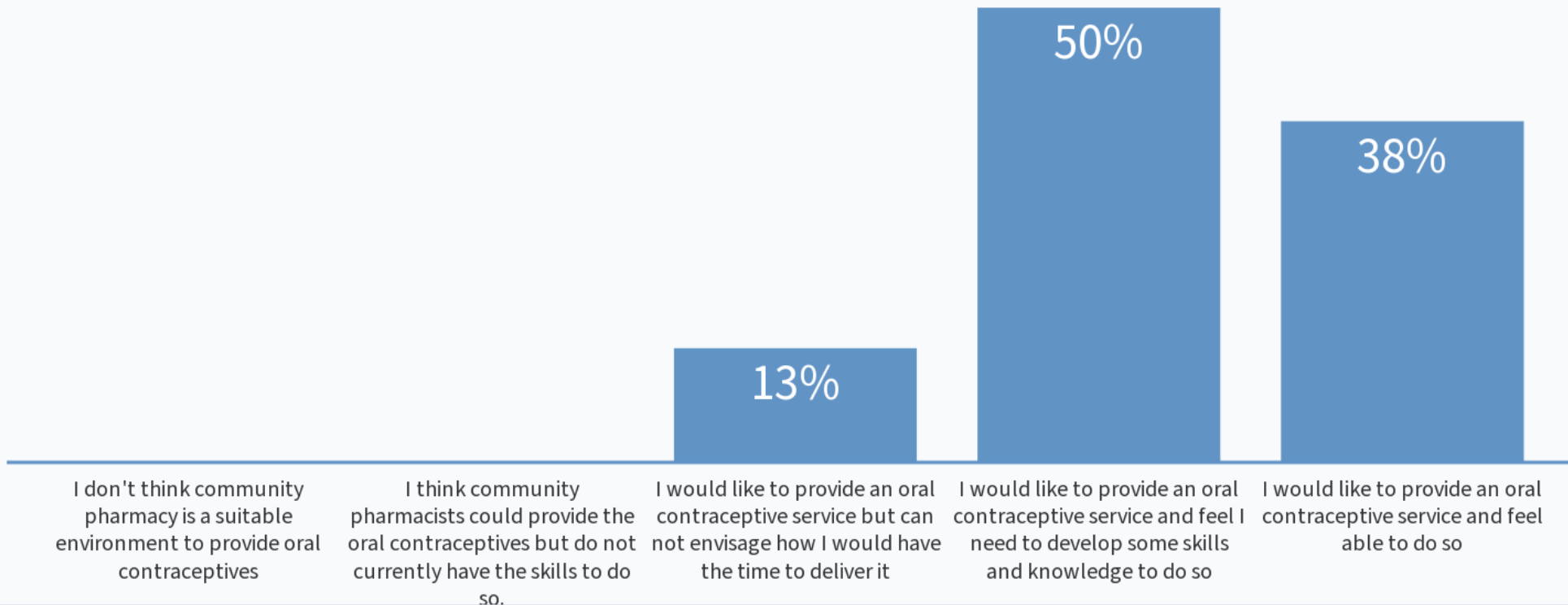
The Oral Contraceptive Service and Pharmacy Quality Service

Agenda

- Welcome and introduction
- How to be a good webinar participant
- The Community Pharmacy Oral Contraceptive Service
- The Pharmacy Quality Scheme
- LPC Future ways of working
- Close

The Community Pharmacy Oral Contraceptive Service

Which of the following statements best describes how you feel about providing an oral contraceptives service from a community pharmacy?



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Community Pharmacy: Oral Contraception Management Service

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Contraception management and why it's important



- The [NHS Long Term Plan \(LTP\) Chapter 2](#) highlights the importance of NHS services complementing the action taken by local government to support the commissioning of sexual health services and exploring the future commissioning arrangements to widen access and create capacity where it is needed.
- [Public Health England resource for commissioners \(2019\)](#) highlighted the role community pharmacy can play supporting ongoing contraception.
- In areas that do not already offer commissioned contraceptive services, appropriately trained and skilled community pharmacists could provide access to their repeat supply of their oral contraception to relieve the burden on General Practice and allow GPs to concentrate on more specialist services.

Why is a Community Pharmacy Offer Important?



- Enables community pharmacy teams to continue, review and supply the provision of contraception supplies initiated in primary care or sexual health clinics.
- Builds a pathway between existing services and community pharmacies to allow people greater choice and access when considering continuing their current form of contraception.
- Better access to services and support for high-risk communities and vulnerable patients so reducing health inequalities

Contraception Service

The aim of the pilot is to create additional capacity in primary care and sexual health clinics (SHCs) and provide improved access for patients to contraception services.

Tier 1 Pilots:

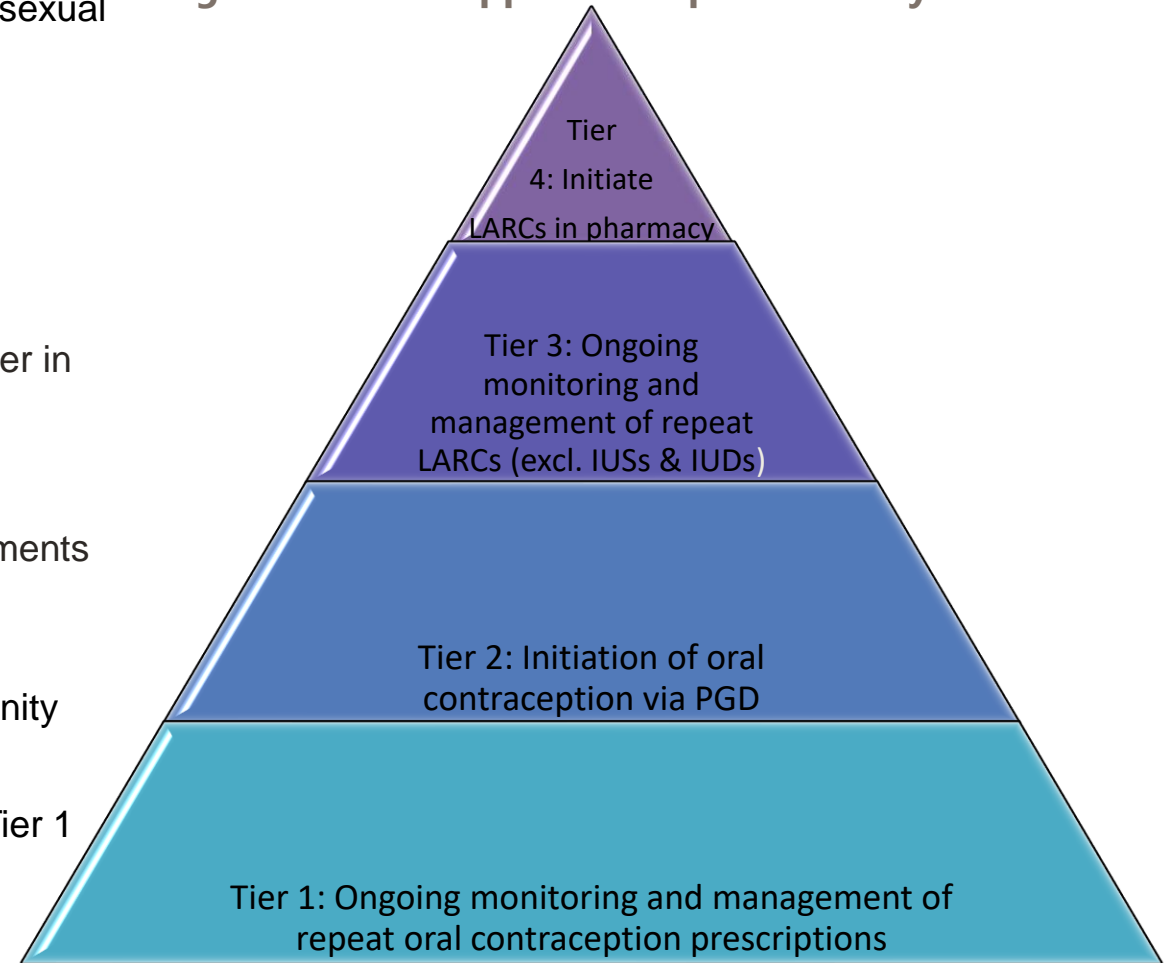
- SSOT, Derbyshire, Notts, Lincs, STW, LLR, BC
- Last opportunity for pharmacies to register for the pilot is 30 November in pilot areas
- Pilot pharmacists will be able to progress to Tier 2 when they have completed 10 Tier 1 consultations and the additional training requirements

Tier 1 Advanced Service:

- The tier 1 service will be an advanced services as part of the community pharmacy contractual framework from 11th January 2022.
- We anticipate the training requirements will remain the same as for Tier 1



Figure 1: Tiered approach to pilot delivery



Learning from the pilots



There is a broadly even mix of ways in which patients have accessed the service between:

- GP referrals
- Community pharmacy identified*

* Community pharmacy identified implies the pharmacy is proactively contacting patients who are due a repeat prescription.

Self-referrals are proportionately lower than the other two routes. Self-referral suggests patients became aware of the service without direct engagement from a healthcare professional, for example, having seen pilot communication materials.

Advertise the Service

Make sure the whole pharmacy teams knows about the service and supports promoting it.

Review your PMR system to proactively identify suitable patients who will shortly be due a repeat supply of oral contraceptive.

- You can then advise them about the new service the pharmacy is offering to allow greater choice and access to obtain a repeat supply for their ongoing hormonal oral contraception via your community pharmacy.

Liaise with your local GP Practices

- Make them aware that you are offering the service and they refer patients to the pharmacy for a repeat supply.

Training



We anticipate the training for the Advanced Service coming in January will be the same as the pilots:

1. CPPE Safeguarding Level 2
2. CPPE emergency hormonal contraception
3. CPPE contraception including contraception and e-assessment 2021 **or** the following four subsections of the FSRH Sexual and Reproductive Health (e-SRH) on e-LfH:
 - Mechanism of action, effectiveness and UKMEC
 - Choosing contraceptive methods
 - Combined hormonal contraception
 - Progestogen only methods (oral and injectable)
4. CPPE consultation skills in community pharmacy
5. CPPE Sexual health in pharmacies and e-assessment 2021 **or** FSRH Sexual and Reproductive Health (e-SRH) on e-LfH:
 - Epidemiology and transmission of STIs
 - STI testing
 - STI management
 - Partner notification
6. FSRH contraception counselling module e-assessment

If pharmacies want to prepare then whilst they are waiting for the Advanced Service specification, starting the training is a good idea.

Service payments



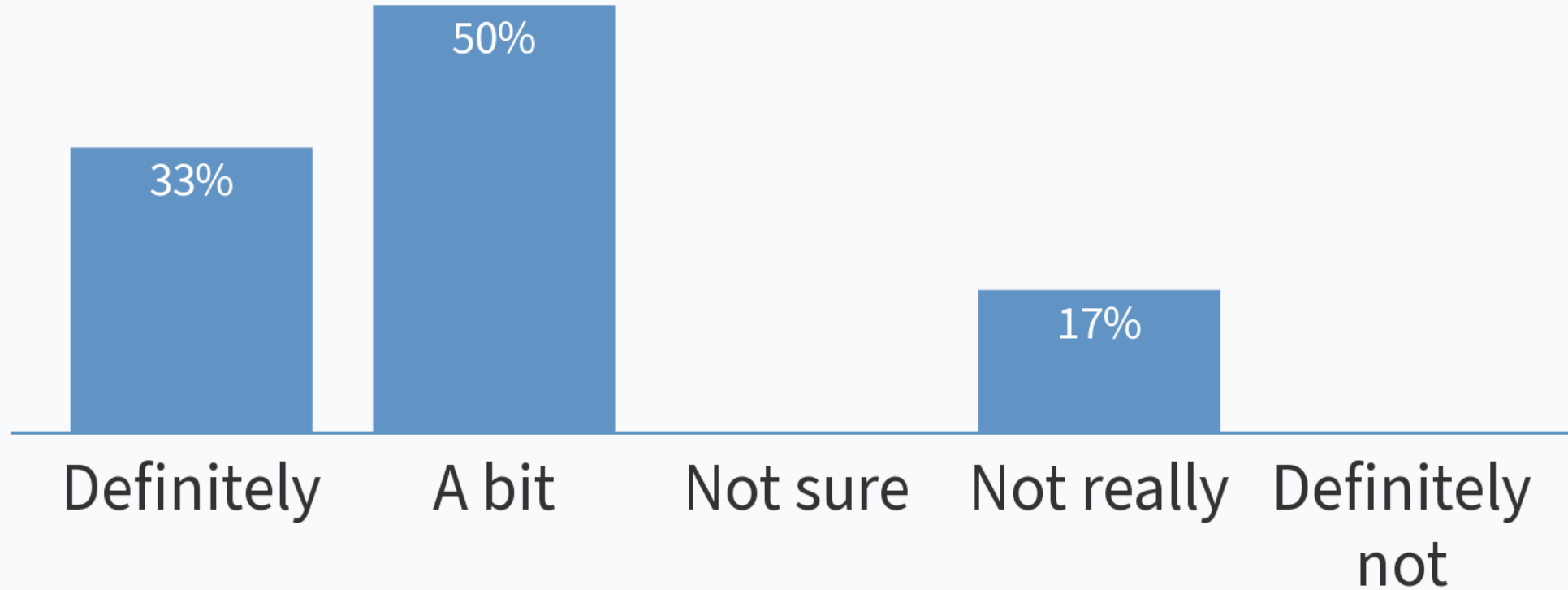
Product price	Derived from Drug Tariff
Consultation fee	£18.50 per consultation
Supply activity payable if a supply of ongoing oral contraception is made following consultation	£3.30 per supply
Pharmacy set up costs	One off payment of £685 per pharmacy premises and paid automatically when signing up to the service on the NHSBSA website

EHC Nottinghamshire Locally commissioned service



CPHS.Queries@nottscc.gov.uk

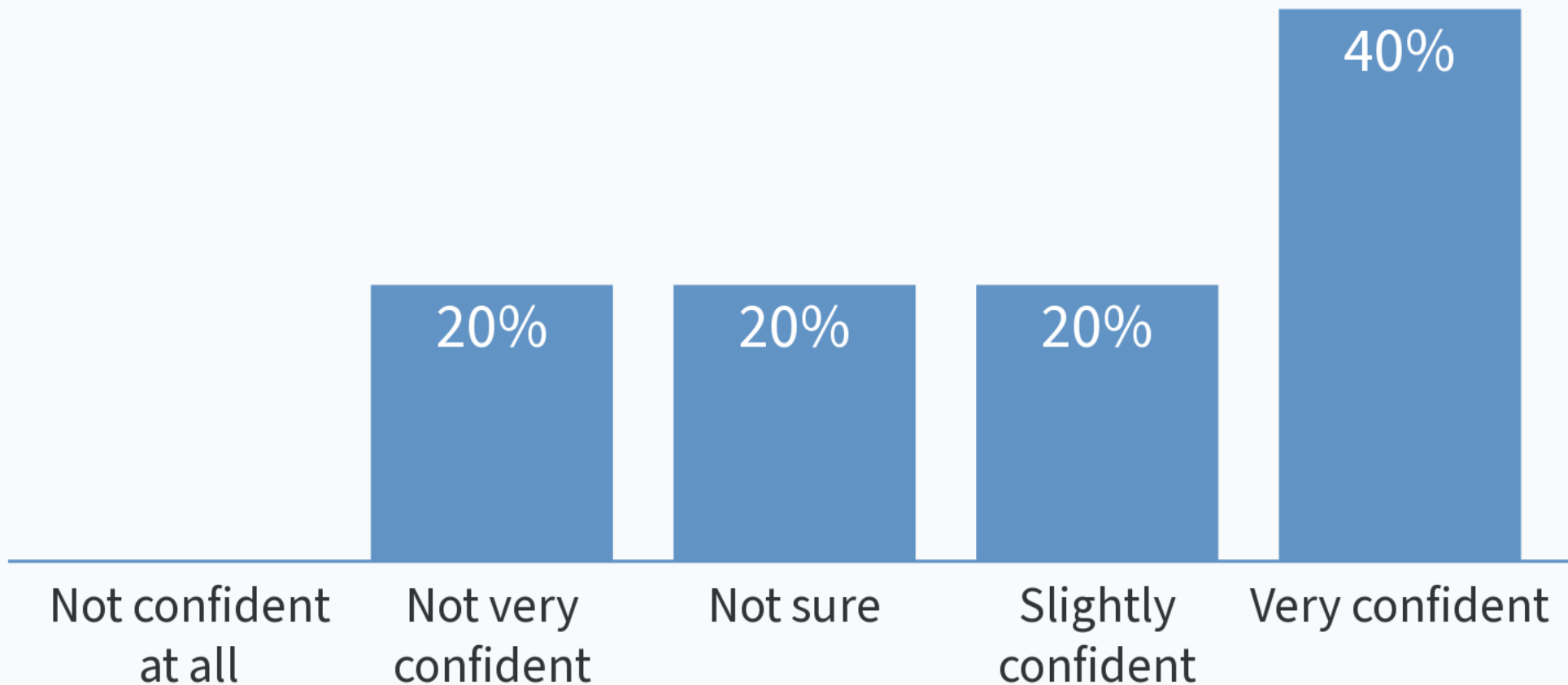
I feel more positive about the oral contraceptive service now than I did before the workshop



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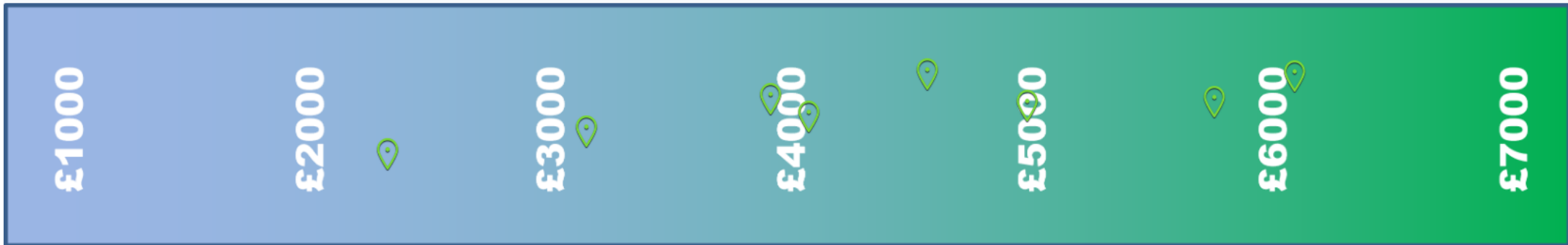
The Pharmacy Quality Scheme

How confident do you feel about achieving maximum points in the Pharmacy Quality Scheme this year?



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Click on the scale to show how much you think the average pharmacy will receive from PQS if they achieve 100 points

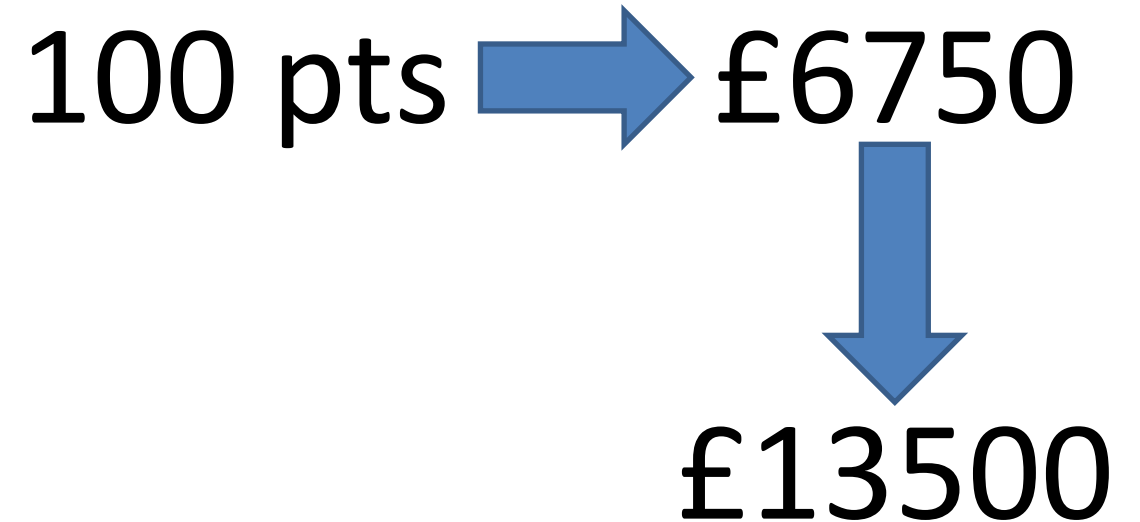


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The size of the PQS prize



Domain	Points for Band 4 pharmacy
Risk management and safeguarding	25
Respiratory	25
Healthy Living Support	Intervention 10
	Referral 10
Prevention	20
Addressing unwarranted variations in care	10



PQS Criteria



Gateway criteria

- New Medicines Service
- Patient safety report

Domain 1 Risk Management and safeguarding

- CPPE sepsis online training and e-assessment
- CPPE risk management guide and e-assessment
- Update previous risk review
- Safeguarding level 3 webinar
- Domestic abuse prevention training

Domain 2 Respiratory

- Respiratory NMS for new inhaler
- CPPE inhaler technique for health professionals and e-assessment
- Inhaler waste management
- Use of spacer in children (5-15)
- Personalised asthma action plans
- Referrals for patients using >3 bronchodilators with no corticosteroid inhaler

Domain 3 Healthy Living Support

- All Our Health training on adult and childhood obesity
- CPPE weight management for adults training and e-assessment
- Update weight management action plan
- Refer patients to local tier 2 weight management service

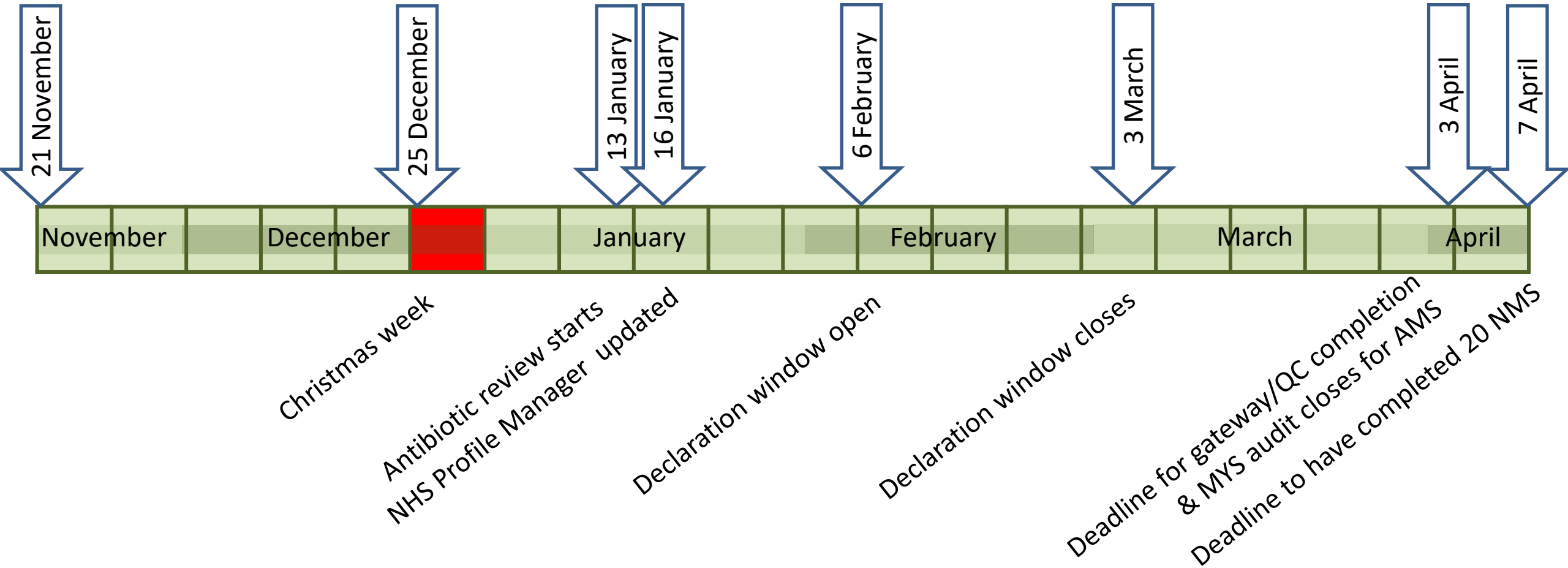
Domain 4 Prevention

- Review TARGET leaflets for UTI and RTI with patients
- Incorporate use of TARGET leaflets in SOPs
- Infection prevention and control Level 1 e-learning and assessment
- Infection Prevention and Control Level 2 e-learning and assessment
- Antimicrobial Stewardship for Community Pharmacy e-learning and e-assessment.
- Become Antibiotic Guardians
- Have updated Antimicrobial Stewardship Action Plan
- Let's Communicate Cancer E-learning (BOPA) Module 1 and quiz
- Risk review for missing suspected cancer symptoms

Domain 5 Addressing unwarranted variations in care

- Update NHS Profile Manager if listed palliative and EoL care medicines routinely held

Important dates



21 November

November

December

25 December

January

13 January

16 January

February

6 February

March

3 March

April

3 April

7 April

Christmas week

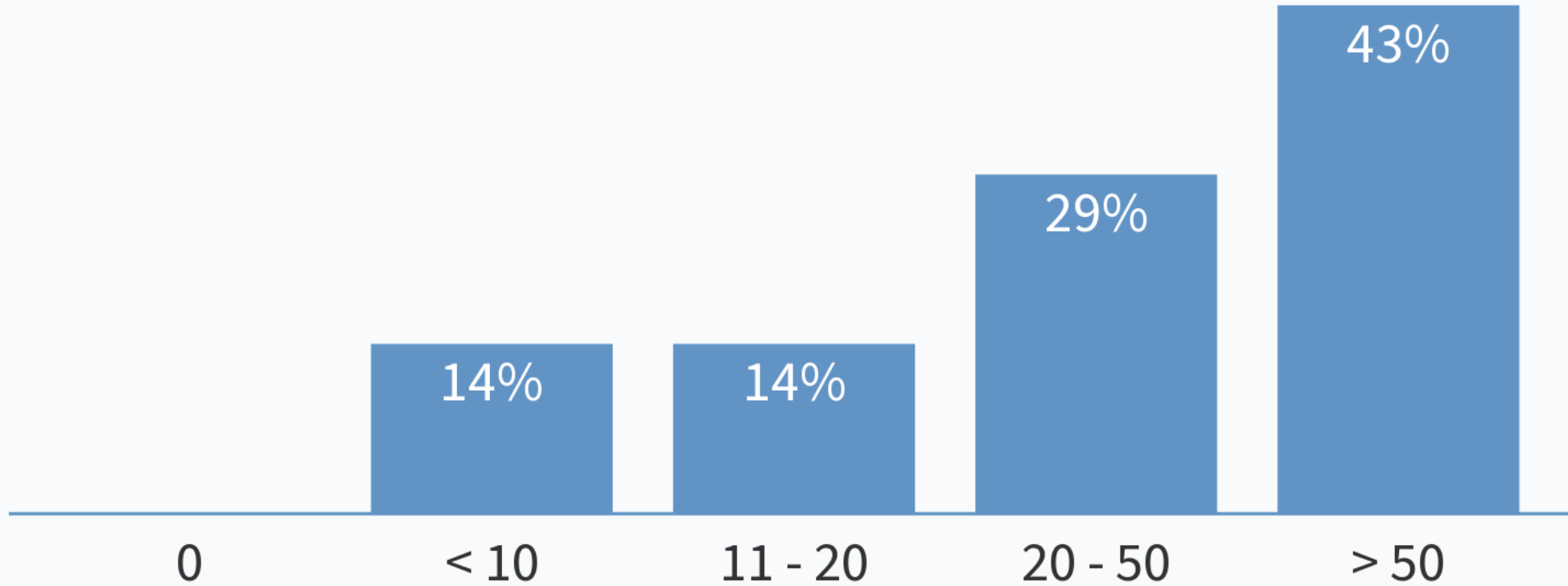
Antibiotic review starts
NHS Profile Manager updated

Declaration window open

Declaration window closes

Deadline for gateway/QC completion
& MYS audit closes for AMS
Deadline to have completed 20 NMS

How many NMS have you completed in the current financial year?



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Gateway criteria

- NMS
 - How many do you need to do before April?
 - Can you do two NMS per week for the next 20 weeks?
 - Link NMS to respiratory domain criteria
 - Don't leave it too late
- Patient safety report
 - Are your patient safety incident reports up to date?
 - You have more time to do these?

Training requirements for PQS

Gateway criteria

- New Medicines Service
- Patient safety report

Domain 1 Risk Management and safeguarding

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Domain 5 Addressing unwarranted variations in care

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How much training in PQS?



Role	Hours	Rate	Total
Pharmacist	17.5	£25	£437.5
Technician	17.5	£18	£157.5
Pharmacy assistants (x3)	5.5 (x3)	£10	£159
		Total	£754

Contraceptive service

14-22hr

Key steps to maximising PQS points

- Make sure you meet the gateway criteria
 - Don't leave NMS to the last minute
- **Start planning now!**
- Spacer criterion for Domain 2 - Respiratory
- Develop a training plan

Develop a training plan



- Who needs to be trained?
- What needs to be completed?
- Deadlines for individual courses/resources
- Deadline for all training – your declaration date

Top tips to achieve maximum PQS revenue



- Gateway criteria
- Planning and recording essential
- Begin with the MYS submission in mind
- No need to re-invent the wheel
- Involve your team to support the pharmacist with the work
- Link services together to make it easier

LPC Future ways of working



**FORWARD
PLANNING**



**COMMUNICATION
ROUTES**



**INFORMATION AND
BRIEFINGS**

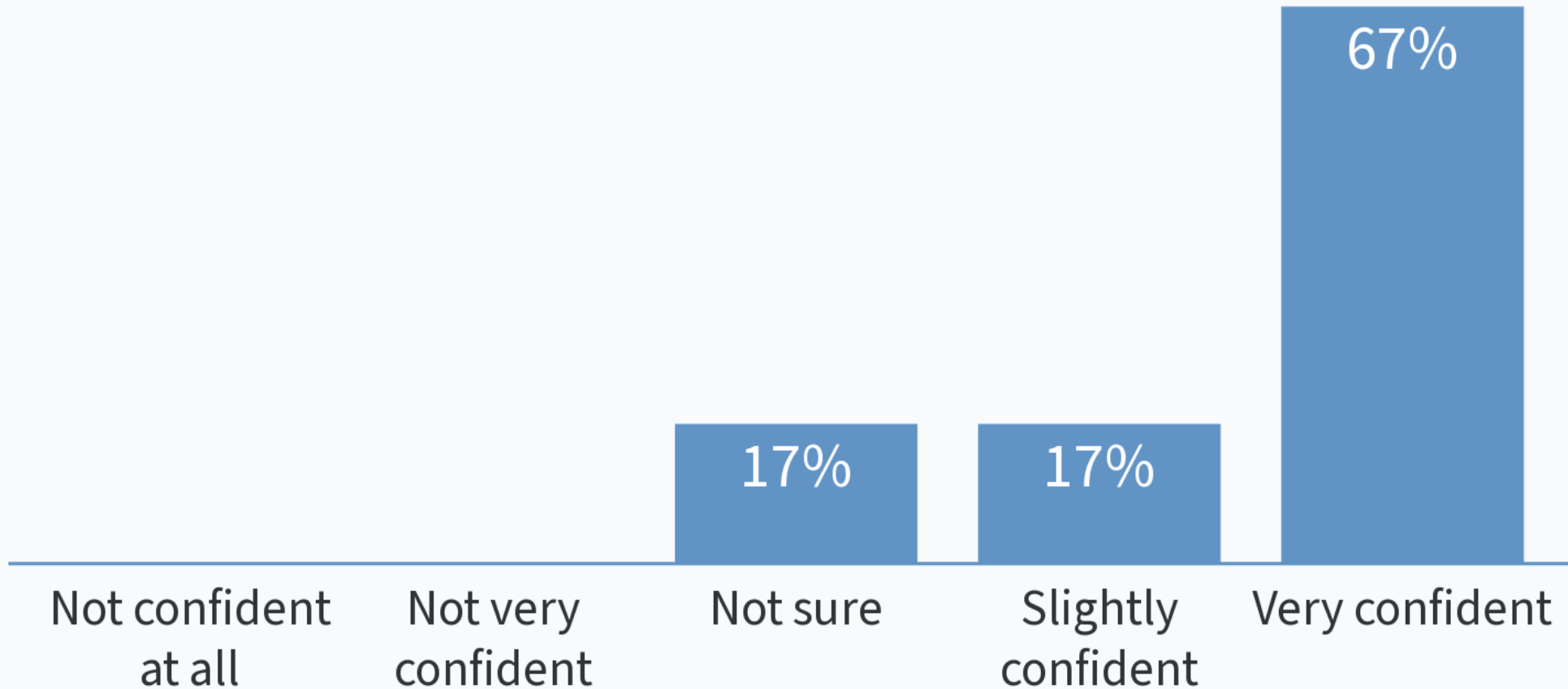


**SUPPORTING
LOCAL INNOVATION**



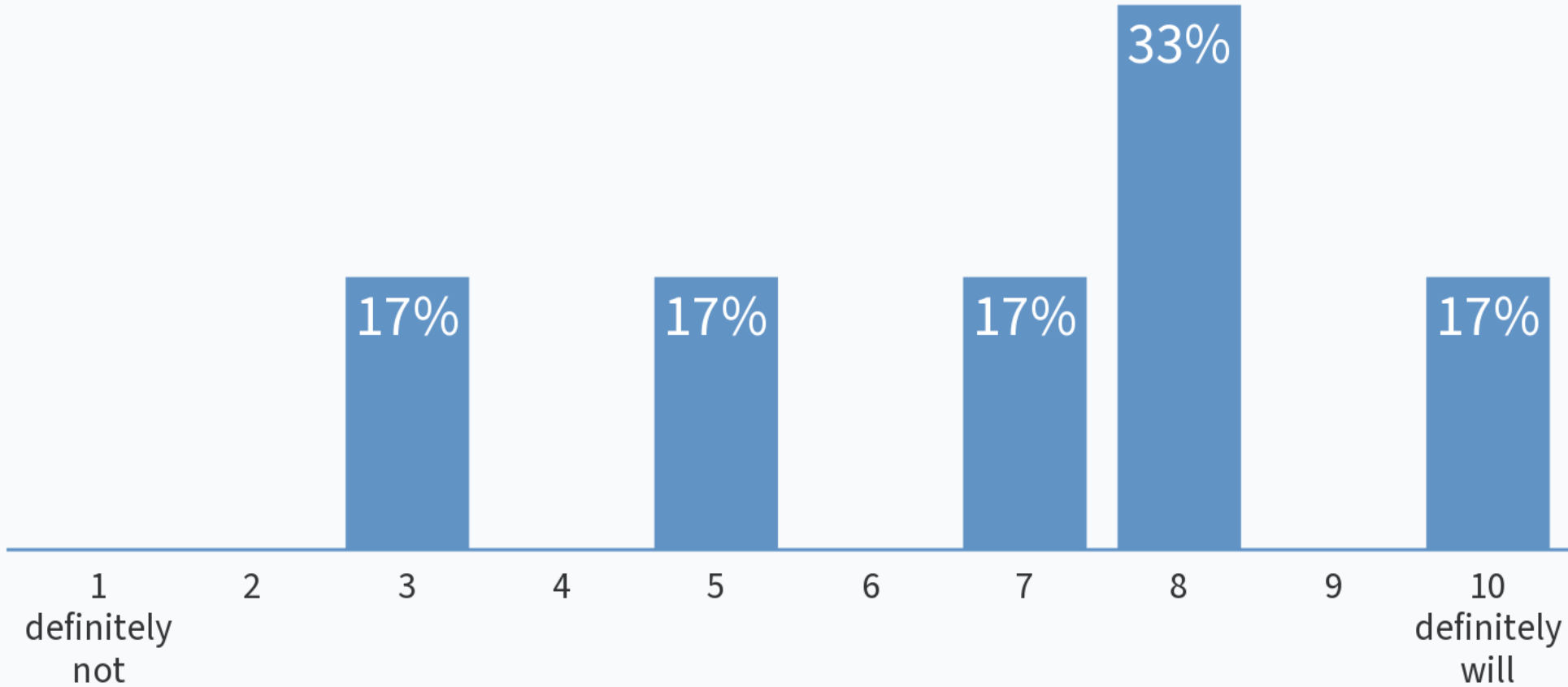
**PROVISION OF
DATA TO SUPPORT
SERVICE OFFER**

How confident do you feel about achieving maximum points in the Pharmacy Quality Scheme this year now?



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On a scale of 1-10, how likely are you to commit to writing a PQS plan within the next seven days?



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Resources



- Nottinghamshire LPC website
<https://nottinghamshire.communitypharmacy.org.uk/>
- PSNC PQS hub
<https://psnc.org.uk/quality-and-regulations/pharmacy-quality-scheme/>
- CPPE
<https://www.cppe.ac.uk/services/pharmacy-quality-scheme>

The Oral Contraceptive Service and Pharmacy Quality Service