Secretary: Alison Ellis Suite E Cotgrave Business Hub Candleby Lane, Cotgrave, NG12 3US

**Email**:secretary@nottinghamshirelpc.co.uk http://psnc.org.uk/nottinghamshire-lpc/ ).

Tel: 07882289083

Fax: 01509 734322

Community Pharmacy Nottinghamshire

Your Local Pharmaceutical Committee



	THE 133rd MEETING OF THE COMMITTEE WAS HELD AT
	LPC OFFICE, COTGRAVE BUSINESS HUB, CANDLEBY LANE, COTGRAVE
	THURSDAY 23 <sup>RD</sup> JANUARY 2020 AT 10AM
	Present
	In the Chair: Rob Severn (RS)
	Chief Officer: Nick Hunter (NH)
	Secretary: Alison Ellis (AE)
	Members: Raza Ali (RA), Mandip Bassi (MB), Bethan Chamberlain (BC), Linda Ferguson (LF),
	Vijay Pujara (VP), Jon Such (JonS), James Sutcliffe (JS)
	Attending
	<ul> <li>Garry Myers, PSNC Regional Representative</li> </ul>
	Sam Travis, NHS England
	Apologies
	Randeep Tak, LPC member
	Dhiren Raval, LPC member
	Sai Koneru, LPC member
	Mike Jones, LPC member
	Dave Fernley, LPC member
	Hester Kapur, Healthwatch Nottingham and Nottinghamshire
	<ul> <li>Ankish Patel, Clinical Pharmacist,</li> </ul>
1	CLOSED MEETING
	1.1 Apologies for absence
	Randeep Tak
	Dhiren Raval
	Sai Koneru
	Mike Jones
	Dave Fernley
	Reminder to members that apologies need to be given in a timely manner
	<b>1.2 Acceptance of the minutes from 20<sup>th</sup> November 2019 -</b> Attachment 1A
	Minutes were agreed as a true and accurate record of the meeting held on 20 <sup>th</sup> November 2019
	after the following amendment was made
	Page 3 – it is PharmAlarm not Pharm Alert
	Some LPCs are funding Pharm Alarm for contractors for a year – members discussed and decided
	Notts LPC wouldn't because not all contractors can use and some already have so better to
	consider other options. Discuss further under finance.
	With amendment all agreed the minutes – proposed by VP and seconded by RS.
	<b>1.3 Action points from 20th November 2019</b> – Attachment 1B
	1.3 Action points from 20th November 2019 – Attachment 1B
	Been concentrating on PCNs – forward to March 2020
	Action: AE to liaise with Jon to set up a governance calendar

	1.3.2 Strategy
	AE has been looking at some other digital systems that the LPC can use including Zoom that we
	have been using for exec conference calls.
	1.3.3 CPCS
	NH has meeting coming up with NHS111 for CPCS review
	1.3.4 <u>Visit by RPS</u>
	Action: RS will contact RPS for more information and dates
	This is not been a priority at the moment – MP pharmacy visits and PCNs have taken priority.
	1.3.5 Solutions4Health outstanding payments
	DR has been in direct contact with Solutions4 Health but not heard anything regarding what
	repayments have now been made.
	1.3.6 APC attendance
	AE to include an article in the newsletter asking contractors if they wish to attend to represent the
	LPC. Newsletter due to go out soon.
	Action: Newsletter article asking if any contractor would like to attend APC meetings representing
	LPC
	1.4 Declarations of Interest for any item on the agenda
	If any member has any personal or pecuniary interest whatsoever in any matter, they should
	declare it or not actively contribute to the discussion unless asked by the rest of the committee to
	provide factual information to aid their understanding. In either case they should not vote on the
	item
2	Governance Items
2	2.1 Declarations – all members to complete for 2019/20 – Attachment 2A
	> Outstanding from DR
	DR was not present at the meeting so still outstanding.
2	NHS Contract Matters
3	3.1 New contracts-Routine
	Nothing received
	3.2 New contracts-Excepted
	<u>3.2 New contracts-excepted</u>
	2.2.1 No cignificant change releastion
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	For information
	3.6 Amendments to the list
	3.6.1 List of amendments received – Attachment 3B
4	New CPCF
	Updated Pharmacy Quality Scheme
	Training event 14.01.20 update
	Covered risk assessment and actions needed for PQS declarations – those attendees went away with
	most of the work completed and an action plan for the next day to complete the criteria.
	HLP "assessment" will likely go to CPAF self-declaration for contract from April 2020.
	LPC ran a session for champions – only 10 booked – need to ensure contractors are aware that from April
	moves to core contract rather than PQS.
	Dementia checklist – do you need to make the changes in pharmacies re carpets etc or is it highlighting
	where changes can be made? It is highlighting and then the pharmacy need to action when these will be
	done e.g. when the pharmacy is next refurbished unless a serious defect – key is to do the assessment
	and make sure staff understand the outcomes – say for instance a "confusing" pattern on a carpet, staff
	would need to be aware of implication and provide addition support if necessary to someone with
	dementia.
	Action: Newsletter articles – HLP warning that from April will go to core contract
	Action: Newsletter articles – Dementia checklist needs to be completed
	CPCS – registration information for Nottinghamshire – live update at meeting
	Need to get contractors to complete or close referrals as still many open on PharmOutcomes for
	longer than 48 hours, so looks like interventions are not being made. Also provide feedback where
	necessary about referral via text box on the PharmOutcomes report although these are not
	currently being monitored a process is being designed by NHSE Central and will be collated.
	Therefore, any urgent issues with referral will need dealing with at the time according to need by
	bespoke report to NHSE such as via NRLS if very serious – the LPC can support contractors with
	this. NH emails those contractors with referrals that are 48 hours over and then following week
	check and re-email or telephone / escalate accordingly.
	Sub groups
5	Need to provide written reports to ensure that the whole committee is informed
	a) Service Development
	Pharmacy training meeting ref Antimicrobial Stewardship 27.11.19 – Attachment 5A (Voluntary pilot on antibiotic checklist)
	Raised timing – national priority and recognise importance + Sam Travis is keen to do something locally
	even though may only be small numbers, especially as links in the ENT PGDs. LPC agree to support workshop proposal - CPPE have been commissioned to run on 24 <sup>th</sup> March 2020 –
	ask Emma Anderson for further details to send to contractors.
	Action: AE to ask Emma Anderson, CPPE, for details and then send through to contractors
	b) Finance
	Update under finance section of the agenda
	c) Media / Communication
	Review how best to get information to contractors – conference calling, webinars, monthly open
	meetings with exec
	<ul> <li>MP letters – RS has written to existing and new MPs introducing the LPC</li> </ul>
	<ul> <li>Raza – emails regarding comms – need to meet up.</li> </ul>
	Action: RS to contact RA and organise a day to go through LPC comms - ?? on a Thursday at the office
	d) Governance update
	Went through governance checklist – need to remind members to go through the constitution
	occasionally. Governance is all up to date.
	Action: Members to read through the constitution before the next LPC meeting – March 2020

	Fake emails Need to be aware of emails asking for c	hange of	bank details and also been some emails going to all		
	-	-	e money back. Need to include some info on this in t		
	-		come email to new members warning of emails ask eck who the emails are really from and check with t		
6	Integrated Care System / Primary Care				
	5	riefing LPC	CNews: Helping you to engage with Primary Care		
	Networks				
		<ul> <li>a) Primary Care Networks (30mins)</li> <li>i. Locality events to support contractor engagement -</li> </ul>			
	Engagement levels have been varied	•			
	City PCNs				
	- Delivery plan – Attachment	: 6A			
	PCN Leads identified BACHS		Nishant Patel (Vantage)		
	Bulwell & Top Valley		Raza Ali (Riverside)		
	Clifton & Meadows		Beth Walton (Well)		
	Radford & MP	Randeep Tak (Applegate)			
	Bestwood & Sherwood		Deepak Bilakhia (Carrington) -		
	Nottingham City East - St Anns, Sneint	on etc	Angella Chrystal Kahendeke (Lloyds Sneinton)		
	information around 2020-21 PQS and w <u>Mid Notts PCNs</u> - Delivery plan – Attachment	vhat the e : 6B	eting was November 2019? – yes but need more xpectation is.		
	<ul> <li>information around 2020-21 PQS and w</li> <li><u>Mid Notts PCNs</u></li> <li>Delivery plan – Attachment</li> <li>Mansfield &amp; Ashfield event</li> <li>North &amp; East PCN event 11.</li> <li>Sherwood PCN event 15.01</li> </ul>	vhat the e 6B 04.12.19 .12.19 20	-		
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	Nottingham North East - PC	NA (Superau)	Harvinder Sandhu (Boots Carlton)
	Nottingham West - Beeston		Makinder Suri (Grewal)
	U U		
	Nottingham West - Staplefo		Iram Ahmad (Jhoots)
	Nottingham West - Eastwoo	od & Kimberley	Tavinder Dhesi (Boots) or Thamid Khan (Brinsley
	> SYB ICP		
	- Delivery plan – A	ttachment 6D	
	- Bassetlaw PCN e	vent 09.01.20	
	PCN Leads identified		
	Retford and Villages	Tim Bak (Pet	er James)
	Newgate	Sally Barnes	(Lloyds Newgate) or Vaz (Worksop Pharmacy)
l	Larwood and bawtry	Mustafa Bha	ji (Manton)
	ii. PCN pharmacy lead o	levelonment traini	ng - Need to get info from leads at the network event
			eads to have a catch up with the LPC. ?? Day of week –
	Sunday?, evening?		aus to have a catch up with the Li c Day of week
	, ,	vent for all the PCN	N leads to network and update on what has been
	-		dle Poll with dates / times and see which is the most
	popular date and then organ	-	
	· · ·		to PCN leads and see which is the most popular date
	and then organise with Liar	•	
	iii. PCN prescribing data	- https://openpre	scribing net/pcn/
	For information – useful reso		
	b) ICS update – Notting		
	i. ICS Board summary l		20 - Attachment 61
	-		3.11.19 – Attachment 6E, 6F and 6G
	iii. ICS Pharmacy Workf		
	For information		.01.20
	c) ICS update - SYB		
	i. SY ICS Urgent and Em	ergency Care ?? –	Attachment 6H
	_		integration paper – Attachment 6I
	iii. SYB ICS Primary Care	• •	
	For information		
	Nottinghamshire CCG		
	<u> </u>		& Tips Newsletter December 2019 – Attachment 6J
	-	-	net with Joy – asking to do presentation in May – need to
	have deputy to do this –		
			le to deputise at the PPG meeting in May 2020.
	<ul> <li>Medicines Optimisation</li> </ul>		
	Next meeting 30.01.2		
	5	· ·	ded due to other priorities
7	STRATEGY, DEVELOPMENT A	ND WORKPLAN	
	Strategy plan review – Attac		
	Need to do a full refresh with		
			ns for workload over last few months
			at do need to be looked at – assign people and money to
	complete this at future LPC n		at as need to be readed at a bong people and money to

8	Tenders and bids / Consultations / Service Opportunities
	9.1 Provider company information – process and costs
	Defer until outcome of PSNC / LPC review known
9	9.1 PSNC Events
5	9.1.1 PCNC LPC review
	Representation Review Meeting 04.12.2019 – Attachment 9A and 9B
	- Focus groups
	- RS and NH being interviewed / been interviewed
	Asked various open questions.
	Feel that there will be recommendations for changes to numbers of members on an LPC and mergers –
	unless national change to constitution then can't significantly change how LPCs work.
	Feel that it is needed – think that the review team needed to be briefed more on community pharmacy
	£74,000 cost of review ~ £1000 per LPC
	<ul> <li>Survey - 13.02.19 7pm food for 7.30pm start - extra meeting to complete survey</li> </ul>
	Reminder to members – VP apologies
	9.1.2 National Meeting of LPCs – 05.05.20 – London
	2 representatives per LPC – there will be no additional spaces
	JS, NH and RS wishing to go – Discuss at March 2020 LPC meeting
	Action: National Meeting of LPCs 05.05.20 attendance to be added to the LPC meeting agenda in
	March 2020.
	9.1.3 LPC conference 2020 – 16.09.20 - London
	Moved the LPC meeting to 23.09.20 instead so that members can attend the conference.
10	Chief Officer / Chair reports –
	10.1 Chair report – Attachment 10A
	ICS – been Invited to be involved in review of Urgent Care
	PCNs
	- mapping and liaising with CCA
	<ul> <li>Meeting Sam about using PharmOutcomes for reporting mechanism – using template from West</li> </ul>
	Yorkshire
	- Worked on MOU
	Is there a need for the LPC to purchase a licence for PharmOutcomes? – not at this stage, because can't
	justify the cost.
	Went to regional LPN meeting in Birmingham – will stay in local footprint – LPN seems quite buoyant at
	the moment although risk of no funding and support so very much down to local enthusiasm.
	the moment although risk of no running and support so very much down to local enthusiasm.
	10.2 Chief officer report –
	ICS clinical workstreams that need to be involved in
	- Diabetes
	- Eye health
	- Urgent care
	- Dermatology
	Population health management is embedded in the long-term plan
	Pharmacy workforce meetings – PCNs are asset stripping pharmacy workforce. Advert just gone out
	PCNs are able to appoint up to 5 pharmacists. Recruitment band is 7/8 – so impact could be over 100
	pharmacists which have got to come from somewhere.
	Hospital are backfilling with techs at band 5/6 which is higher than community pharmacy are paying so
	losing techs to hospital as well. Meetings involve LPC, NHSE, CCG, secondary care.
	NHS mail – pilot for LPC NHS mail shared box. Notts been put forward. Background is PHE have
	questioned whether they can continue to send the flu report because not got NHS mail so having NHS
	mail shared box will help with some of these problems. But will now have to complete the governance
	toolkit – however being an early adopter means we will get more support from PSNC.
	TCAMA issues with pharmacian act completing on Dharma Outcomes

TCAMs – issues with pharmacies not completing on PharmOutcomes

	NHSE commissioned services at risk of being decommissioned – so MAS could be stopping and also AF/BP, ENT and UTI. As a result of NHS&I restructuring and nationally NHS England have been told they will be unable to commission local services in future. Need to keep a close eye on progression – and engage the ICS accordingly as will have massive impact on GP surgeries and A&E locally – current something of the order of 2000 interventions a month, about half in the city and those patients will have to "go somewhere". CCG may be asked to take on commissioning, but to be fair it's a significant financial undertaking at a time when there is no money in the system.
	NH/RS to contact Alex Ball / ICS – speak to them about the risk of the possible decommissioning of the MAS and other services.
	10.3 <u>Bassetlaw – where do they wish to be represented?</u> Spoke to contractors about the scenario as part of the PCN workshop – not asked them to decide yet as more pertinent once we know the outcome of the PSNC / LPC review
11	MEMBER UPDATES 11.1 <u>Meetings attended</u> > SK attended New Members day – not present at the meeting to update
	Open meeting 2pm – 3pm Sam Travis, Clinical Leadership Advisor, NHS E & I → LPN update
	<b>Blood pressure service</b> – commissioned until March 2020 <b>UTI</b> – evaluating – survey has been sent out to pharmacies who have been involved – reminded members to let their pharmacies know. UTI Dip test – need to discard any outstanding kits. 1047 patients accessed the service. Professor Phil Howard – Antimicrobial academic pharmacist – leading on the evaluation using the patient satisfaction survey and GP focus groups.
	<b>Emergency Supply</b> – commissioned until March 2020 Risk to services discussed earlier – NH to discuss with Joe Lunn and Liz Gundel when he meets them. SLA says 3 months' notice needs to be given and also could argue for such an embedded service there should be a public consultation.
	<ul> <li>PHE – trial patient questionnaires for antibiotics – sent to pharmacies – dispenser to hand out</li> <li>Need 150 pharmacies across Midlands and East Humber.</li> <li>NHSE - moving to model supporting 5 counties now rather than 2, so asked for consideration as contracts team now looking after Leics, Lincs, Derbys and Northants as well as Notts.</li> </ul>
	Margaret Farrow-Johnson retiring and her CDAO support roll will not be replaced. To request destruction of obsolete and out of date CDs follow the usual process as detailed on the LPC website – the police are helping with witnessing. And keep reporting CD incidents in the same way. Ask Chris and Liz if they wished to add anything to the LPC newsletter re staffing and current issues. Sam is working with Ankish for clinical pharmacist network meeting next week – NH also attending. CPPE event on antimicrobial stewardship on March 24 <sup>th</sup> – Vivian Western. Venue - School of Pharmacy,
	Nottingham University Virtual Outcomes - Renewed for another year – advertise on newsletter and HLP website page and Facebook when get this updated.
	Action: RS/AE to contact Chris Kerry @ NHSE re contract team changes and if wish to have anything added to the LPC newsletter. Action: Newsletter / website – advertise that Virtual Outcomes has been renewed for another 12
	months. Action: NHS England commissioned services – LPC to discuss with Joe Lunn and Liz Gundel + raise with ICS
	Ankish Patel, Senior Clinical Pharmacist, NCGPA Apologies were received

	Garry Myers, PSNC Regional Representative
	Gave a confidential member update which included:
	<ul> <li>PQS to move toward item weighted so pharmacy reimbursement will vary according to script</li> </ul>
	volume, because very low item pharmacies getting full PQS which is not deemed fair distribution
	of funding
	Inhaler technique check may come into PQS
	Legislation for Hub & Spoke at least 18 months away
	Dispensing fees will not increase – Government does not value the process of dispensing – wants
	pharmacists to be using their clinical skills more with patient facing interventions.
12	Finances – GH
	12.1 Finances November / December 2019 – Attachment 12A, 12B and 12C
	November 2019
	Income - £17,600.09 Levy
	Expenditure - £14,735.73
	Usual meeting costs, Corporation tax, PCN workshops and staff costs
	December 2019
	Income - £17,599.95
	Expenditure - £13,937.67
	Further PNC events, Well invoices received through and also Metaphor invoices of £1620.00
	Balance - £130,549.94
	Cook flow
	Cash flow
	Estimated expenditure for January is £14, 500
	Year to date £187,000 spent
	Should have been £173,702.00
	Need to spend £55,00 over next 2 months to meet 50% reserves. Clearly not going to happen so ask
	members to approve a payment holiday for Feb and March which equals £34,000 to bring back into line
	with allowance for any unexpected items before year end.
	Members discussed whether the LPC should use some of the LPC funds to purchase PharmAlarms as
	some other LPCs reported have done for all contractors to use for alerting them to referrals being
	received via PharmOutcomes to help actions referrals more promptly to improve the service statistics.
	This has been done in other areas. Some of the multiples are not able to use and some already have so
	then not all contractors will benefit from. Therefore agreed to give a levy payment holiday and highlight
	that this could be used to purchase PharmAlarm for the year or used for something else.
	Action: Newsletter - LPC giving levy holiday so could use this money for subscription to Pharm
	Action. Newsletter - LFC giving levy holiday so could use this money for subscription to Fharm
	12.2 Levy payment holiday review
	It was proposed that the LPC will give contractors a 2-month levy holiday – proposed by VP and
	seconded by JS – all members voted in favour.
	Office equipment was also discussed – computer equipment including a large monitor to aid spreadsheet
	use. This was agreed by all members – expenditure agreed £1000 limit.
	Current workload is not matched with workforce capacity and will need significant consideration for
	2020-21 – the PSNC / LPC review will help inform the discussion – consider at May meeting and include
	in LPC strategy review when further details of 2020-21 CPCF details are available
	PSNC levy – not received any indication of 2020-21 levy yet.
	SY LPC training budget for 2020/21 - Total amount to be requested is £5000 in April and £5000 in
	October – split over 5 LPCs re contractor numbers – final figures will be sent through by AE and GC, but
	works out around £700 - £800 for next year's contribution for Bassetlaw contractors attending SYB
	workshops.
	Proposed by RS and seconded by JonS – all members agreed.

13a	LOCAL AUTHORITY REPORTS
	PUBLIC HEALTH COUNTY
	<ul> <li>Solutions4Health outstanding payments update</li> </ul>
	- Follow up on CGL Launch of the All Age Substance Misuse Treatment and Recovery
	Service – Attachment 13A
	For information
	HWB COUNTY <u>http://www.nottinghamshire.gov.uk/dms/Meetings.aspx</u>
	<ul> <li>Summary 04.11.19 – Attachment 13B</li> <li>Next meeting date Wed 5<sup>th</sup> February 2020 2pm @ County Hall</li> </ul>
	<ul> <li>Next meeting date Wed 3<sup>-</sup> Pebruary 2020 2pm @ County hair</li> <li>Next meeting date Wed 4<sup>th</sup> March 2020 2pm @ County Hall</li> </ul>
	For information
	PUBLIC HEALTH CITY
	<ul> <li>HWB CITY <a href="http://committee.nottinghamcity.gov.uk/ieListMeetings.aspx?CommitteeId=185">http://committeeId=185</a></li> </ul>
	<ul> <li>Next meeting date: 29<sup>th</sup> January 2020 1.30pm @ Loxley House</li> </ul>
	<ul> <li>Next meeting date: 25<sup>th</sup> March 2020 1.30pm @ Loxley House</li> </ul>
13b	NHS England Area Teams
	CPAF questionnaires – 3 not completed
	IG Bulletin Issue 23 – Attachment 13C
	SYB Seasonal Flu meeting 16.01.20 – Attachment 13D
	For information
	LPN meeting
	LPN task and finish group meeting 06.12.19
	SYB
	SY LPCs training/workforce sub-group 03.12.19 – Attachment 13E
	Next meeting is 04.02.20
	SY LPCs meeting – next meeting 22.01.20 - 9.30am @ Oakhouse, Rotherham
	Reducing Problematic Polypharmacy Event - 20/11/2019
	YHAHSN and SYB ICS project that is looking to recruit at the start of February – Attachment 13F
	and 13G
	For information
14	Information received from various sources
	If members wish to discuss any of the items below at the LPC meeting then please let the chair know
	before lunchtime and this will be discussed under AOB.
	Members are advised that many PSNC communications are now communicated electronically and
	repeated on the PSNC website. It is recommended that members regularly visit the PSNC website 'LPC
	members' area to access the latest information available on <u>www.psnc.org,uk</u>
	14.1 PSNC briefings / newsletters
	14.1.1 List of PSNC newsletters received since the last LPC meeting – Attachment 14A
	Link to the PSNC webpage - <u>https://psnc.org.uk/</u> - briefings found on each drop-down section of the
	website
	14.2 PSNC Pricing audit reports
	Nothing received through
	14.3 PSNC Regional Meeting –
	No details of any proposed regional meetings.
15	Any other business (raised by lunchtime)
	15.1 Out of stocks
	MB has created a template for communication between pharmacies and surgeries - LPC agree this is a
	good document and support – suggest sent to pharmacy PCN leads in Nottingham City to start and then
	extend to rest of county if works well.
	Send through to PCN leads and suggest they use as an example of best practice.
	<u>eRD</u> - Ankish, Mandip and Gordon working on list of patients who can be changed to electronic repeat
	dispensing – sending through letters asking for consent from patients
	What can LPC do re eRD? - MB will work with GH on this as did a lot of work for Mid-Notts last year
	what can bill do releader = Twid will work with on on this as did a lot of work for white holds idst year

<b>Details of future meetings</b> Bi-monthly		
18 <sup>th</sup> March 2020	9.30am – 5pm	Office at Cotgrave, Candleby Lane, NG12 3JQ
20 <sup>th</sup> May 2020	9.30am – 5pm	Office at Cotgrave, Candleby Lane, NG12 3JQ
15 <sup>th</sup> July 2020	9.30am – 5pm	Office at Cotgrave, Candleby Lane, NG12 3JQ
23 <sup>rd</sup> September 2020	9.30am – 5pm	Office at Cotgrave, Candleby Lane, NG12 3JQ
18 <sup>th</sup> November 2020	9.30am – 5pm	Office at Cotgrave, Candleby Lane, NG12 3JQ

**Next meeting is on Wednesday 18<sup>th</sup> March 2020 @ LPC office, Candleby Lane, Cotgrave** Minutes agreed as true and accurate record of the LPC meeting held on Thursday 23<sup>rd</sup> January 2020.

Signed: <u>original signed by Rob Severn</u> <u>Date 20/05/2020</u> Rob Severn, Chair, Nottinghamshire LPC