

NHS Commissioning Training Requirement Order Form 2014

ACCOUNT DETAILS

ACCOUNT NUMBER

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NOVARTIS VACCINES CONTACT DETAILS

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CONTACT NUMBER

CUSTOMER SERVICES

Address: Novartis Vaccines and Diagnostics Limited, Site 4, Renaissance Way, Boulevard Industry Park, Speke L24 9JW, UK
Tel: 08457 451 500 **Fax:** 0151 705 5669
Email: service.uk@novartis.com
Opening Hours: Monday - Thursday: 8am - 4.45pm
 Friday: 8am - 1pm

PLEASE NOTE THAT ONE FORM MUST BE COMPLETED PER INVOICE ADDRESS

1. CUSTOMER DETAILS

KEY CONTACT:		INVOICE ADDRESS (IF DIFFERENT):
ACCOUNT NAME:		
TEL:	FAX:	
ADDRESS:		
	POSTCODE:	
GPhC NUMBER:	LPC:	

2. TRAINING COURSE OPTIONS AND COSTS

FLU SERVICE	TRAINING ELIGIBILITY CRITERIA	CODE	COST
ONLINE ONLY	For pharmacists who have attended the Novartis Vaccines live training course in 2012 and 2013 or have attended a Novartis Vaccines live training course in 2013 and have administered at least 50 vaccinations	FLU0001	£50+VAT
ONLINE AND LIVE TRAINING	For pharmacists not falling under above mentioned criteria for online only as well as pharmacists coming back for live refresher training after online only training in 2012 and 2013	FLO002	£90+VAT

PILGRIM HEALTH PROGRAMME SERVICE*	TRAINING ELIGIBILITY CRITERIA	INITIAL TO BE INCLUDED
ONLINE ONLY	For pharmacists who are in densely populated Muslim areas. The training eligibility criteria is the same as above.	
ONLINE AND LIVE TRAINING	For pharmacists who are in densely populated Muslim areas. The training eligibility criteria is the same as above.	

*Meningococcal ACWY

PHARMACIST NAME	PHARMACIST EMAIL	GPhC NUMBER	CODE	COST

If applying for more than 5 pharmacists, please continue on a separate sheet

TOTAL COST

3. SIGNATURE

Please find above my pharmacist training requirements order. I confirm that the selection shown above is correct. I confirm that I have ordered from Novartis Vaccines a minimum of 20 flu doses and that I can commence training. I understand that my order for vaccines will be invoiced separately to my pharmacist training requirement order. I understand that this order will be processed in line with prevailing credit limits which are 30 days. I further understand and agree that my pharmacist training requirements order is subject to the terms and conditions printed overleaf.

Novartis Vaccines training is non-refundable.

SIGNATURE <input type="text"/>	NAME (CAPITALS) <input type="text"/>	PO NUMBER <input type="text"/>
DATE: <input type="text"/>	POSITION <input type="text"/>	EMAIL <input type="text"/>

FOR OFFICE USE ONLY:

ORDER PLACED WITH CUSTOMER SERVICES NAME OF CUSTOMER SERVICES REPRESENTATIVE

OFFICE USE



Terms and Conditions of Supply (Services)

1. INTERPRETATION

The following definitions and rules of interpretation in this condition 1 apply in these conditions:

Customer: the buyer of the Services from Novartis Vaccines whose name appears on the front page of the Order Form.

Novartis Vaccines: Novartis Vaccines and Diagnostics Limited

Contract: the agreement between Novartis Vaccines and the Customer for the supply of the Services pursuant to an Order Form or otherwise, incorporating or governed by these conditions.

Order Form: the written order of the Customer for the Services.

Service(s): the training course service(s) identified on the Order Form and as detailed below.

2. APPLICATION OF TERMS

2.1 These conditions apply to all Novartis Vaccines' provision of the Services to the Customer. Any variation to these conditions and any representations about the Services shall have no effect unless expressly agreed in writing by Novartis Vaccines. The Customer acknowledges that it has not relied on any statement, promise or representation made or given by or on behalf of Novartis Vaccines, which is not set out in the Contract.

2.2 No order placed by the Customer shall be deemed to be accepted by Novartis Vaccines until a written acknowledgement of order is issued by Novartis Vaccines or (if earlier) Novartis Vaccines delivers the Services to the Customer.

2.3 Any terms included by the Customer on any Order Form or otherwise, which purport to govern the relationship of the Parties in connection with the sale and purchase of Services are expressly excluded and do not form part of the Contract.

3. ORDERS

Orders should be addressed to Novartis Vaccines at its Customer Services Department, Novartis Vaccines, Site 4, Renaissance Way, Boulevard Industry Park, Speke L24 9JW. Telephone 08457 451500. Facsimile 0151 705 5669, email: service.uk@novartis.com.

4. SERVICE SCOPE

In order to participate in the programme, you must successfully complete on-line training and where necessary, live practical training.

Novartis Vaccines online training includes the modules listed below:

Influenza

- Introduction to viral vaccines and immunology
- Influenza the disease
- Patient Group Directions, legislation and Clinical Governance
- The Influenza PGD
- Administering vaccines
- BLS and anaphylaxis
- Setting up your flu vaccination clinic
- Influenza online learning feedback form

Meningitis

- Introduction to bacterial vaccines & immunology
- Meningitis the disease
- Patient Group Directions, legislation and Clinical Governance
- The Meningococcal (ACWY) Vaccine PGD
- Administering vaccines
- BLS and anaphylaxis
- Setting up your meningococcal (ACWY) vaccination clinic
- The MCB Meningococcal (ACWY) vaccination programme
- Meningococcal (ACWY) Vaccination Programme sign-up form
- Meningitis online learning feedback form

Travel

- General travel health advice
- BLS and anaphylaxis
- Communicating the risks
- Viral and bacterial immunology
- Malaria – understanding the Disease
- Malaria Prophylaxis
- Cholera – understanding the disease
- Cholera prophylaxis
- Diphtheria – understanding the disease
- Diphtheria prophylaxis
- Hepatitis A – understanding the disease
- Hepatitis A prophylaxis
- Hepatitis B – understanding the disease
- Hepatitis B prophylaxis
- Japanese Encephalitis – understanding the disease
- Japanese Encephalitis prophylaxis
- Meningitis ACWY – understanding the disease
- Meningitis prophylaxis
- Polio – understanding the disease

- Polio prophylaxis
- Rabies – understanding the disease
- Rabies prophylaxis
- Tetanus – understanding the disease
- Tetanus prophylaxis
- Tick-bourne Encephalitis – understanding the disease
- Tick-bourne Encephalitis prophylaxis
- Typhoid – understanding the disease
- Typhoid – prophylaxis
- Yellow Fever – understanding the disease
- Yellow Fever prophylaxis
- Setting up your travel health service

Live training will cover

- Injection Technique
- Basic life support and anaphylaxis
- Clinical Governance Protocols and paperwork
- Promoting your service

In addition you will also receive

- Comprehensive support pack
- Point of sale materials
- Listing on www.dontforgetaboutflu.co.uk & www.mcb-vac.co.uk where applicable

5. PRICE AND PAYMENT: CANCELLATION

5.1 The price excludes VAT. Applicable VAT shall be payable by the Customer at the rate applicable on the date of the date of the relevant invoice.

5.2 Novartis Vaccines may invoice the Customer at any time following the receipt of the order. All invoices shall be paid as per the due date on the face of the invoice unless Novartis Vaccines agrees otherwise in writing. No payment shall be deemed to have been received until Novartis Vaccines has cleared funds.

5.3 If the Customer fails to pay Novartis Vaccines any sum it shall pay interest on such sum from the due date at the annual rate of 4% above the base lending rate from time to time of the Bank of England accruing daily until payment is made.

5.4 The Customer may not cancel its order for Services once Novartis Vaccines has accepted the order pursuant to clause 2.2 above. Should the Customer no longer require the Services, it shall remain liable to pay for the Services ordered in full.

6. WARRANTY: LIMITATION OF LIABILITY

6.1 All warranties, conditions and other terms implied by statute or common law (save for the conditions implied by section 13 of the Supply of Goods and Services Act 1982) are, to the fullest extent permitted by law, excluded from the Contract.

6.2 Novartis Vaccines' total financial liability under the Contract shall be limited to the price of the Services paid by the Customer to Novartis Vaccines pursuant to the Contract. Neither party shall be liable to the other party for any pure economic loss, loss of profit, loss of business, loss of goodwill or otherwise, in each case whether direct, indirect or consequential or other claims for consequential compensation (howsoever caused) arising in connection with this Contract. Nothing in this condition 9.2 shall however affect applicable product liability law.

7. FORCE MAJEURE

Novartis Vaccines reserves the right to defer the date of delivery or to cancel the Contract or reduce the volume of the Services ordered by the Customer (without liability to the Customer) if it is prevented from or hindered in the performance of the Contract due to circumstances beyond its reasonable control including, but not limited to, epidemic of disease, act of God, shortage of materials, war, labour disputes, accidents, fire, breakdown of machinery, influenza epidemic or pandemic, government requisition or impoundment or other acts of any governmental authority (including, without limitation, any regulatory authority), riot or civil commotion and any other acts, events or circumstances beyond Novartis Vaccines' reasonable control whether or not similar in kind to the above causes; provided that, if the event in question continues for a continuous period in excess of ninety (90) days, the Customer shall be entitled to give notice in writing to Novartis Vaccines to terminate the Contract.

8. CONFIDENTIALITY

The Customer shall keep in strict confidence all information of a confidential nature which is or has been disclosed to the Customer by Novartis Vaccines or its agents and the Customer shall restrict disclosure of such confidential information and/or material to such of its employees, agents or sub-contractors as need to know the same and shall ensure that such employees, agents or sub-contractors are subject to like obligations of confidentiality as bind the Customer.

9. GENERAL

9.1 The parties to the Contract do not intend that any term of the Contract shall be enforceable by virtue of the Contracts (Rights of Third Parties) Act 1999 by any person that is not a party to it.

9.2 The formation, existence, construction, performance, validity and all aspects of the Contract shall be governed by the laws of England and Wales and the parties submit to the exclusive jurisdiction of the courts of England and Wales.

9.3 The failure to exercise or delay in exercising a right or remedy provided by these conditions or by law does not constitute a waiver of the right or remedy or a waiver of other rights or remedies. The invalidity or unenforceability of any of the Contract provisions shall not affect the remainder of the Contract.

Registered in England: 3970089. VAT Number: GB685546196

Registered Company: Novartis Vaccines and Diagnostics Limited, Frimley Business Park, Frimley, Camberley, Surrey GU16 7SR

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